APTA Wisconsin Candidate Questions

NOTE: Please use APTA Format when listing credentials.

Please list:

Name and Credentials: Chantel L. Hasman, DPT Board Certified Orthopedic Specialist Certified Orthopedic Manual Therapist

Education: University of Wisconsin Madison

Employer and Position: Froedtert & Medical College of Wisconsin, Clinic Manager,

Clinician

DELEGATE

- As an APTA Wisconsin Chapter representative at the APTA House of Delegates, how
 would you ensure that the voices and concerns of Chapter members are heard and
 considered in decision-making processes?
 - As a current delegate, I was able to be a part of the first Virtual Town Hall for an overview of 10 of the 20 the upcoming RC's for the 2025 House of Delegates. This was an amazing opportunity to hear grass root issues and perspectives which will shape how I respond in the house this year. My goal has always been to be the best representative of all voices, especially keeping in mind those perspectives that are different than mine. As a treating clinician 2-3 x wk and as a manager of PT staff I have used my experiences to diversify with delegations who have a larger academic representation or bias. I strongly believe that these Town Halls should be a staple of the framework for future delegations allowing therapists from all realms to be heard as well as continue to dialogue with my collegues.
- 2. In your opinion, what are some of the most pressing issues facing the physical therapy profession today?
 - Integration of AI in our profession is integral to the future sustainability of our profession. AI can be used to improve patient access in rural or underserved areas, increase the speed of information which the current younger population demands as well as allow clinicians to advance their own education. More importantly however is the potential risk of how AI could be used by payors to limit visits or reimbursement for our services. If we wait for our comfort levels to improve with the use of AI then we may using dial up vs 5G on the information highway.
- 3. Collaboration is key in representing a diverse constituency at the APTA House of Delegates. Can you describe a successful collaborative effort you have been a part of in the past and how you contributed to its success?
 - As part of my role as clinic manager, I had a conflict between rehab staff and MD/APP regarding parking spaces. Parking spaces that were defined as

"Reserved for Physical Therapy Patients" were being utilized by Health care staff. This had been an ongoing issue that dated back 20 years and pre-dated my management of this clinic. The situation became political when my rehab staff directly came in conflict with directors of the MD/APP staff resulting in a negative culture. To resolve this issue, it required collaboration with not only the MD/APP staff, clinic manager but also past rehab managers, directors and facility managers. I now have an improved knowledge base of blueprints and city parking requirements, and my staff have improved awareness of appropriate conflict resolution. End result, is that I was able to redirect all to the most important person in the parking issue: our patients.